



**2022/2023  
ANNUAL REPORT**

**Merton Living Limited**



*Your Partners in Care*

## **Our mission**

To provide a complete range of individualised quality services through the provision of independent living units, home care and residential care.

## **Our vision**

Personalised care for seniors.

## **Our values**

- Dignity
- Respect
- Compassion
- Integrity
- Equality
- Kindness

## **Our objectives**

- To support frail, older people to stay living in their own homes for as long as they can and wish to do so
- To support family or other primary care givers in their role and
- To operate Merton Living in an effective, efficient and accountable manner in partnership with our consumers and staff.

## **Our philosophy**

Merton Living believe in:

- The right of people to make informed choices and maintain their independence in their own lives
- The right of people to dignity, respect, privacy and confidentiality
- The right of people to be valued as individuals
- The right of people to access services on a non-discriminatory basis, and
- The right of the community to receive accountable and responsive services.

## Our History

Merton Living Limited is a not-for-profit organisation, formed at a public meeting in December 1974, with the aim of providing residential care for elderly residents of the local community. The development of the Company and the subsequent building of Merton Court were the result of the initiative of the Denman Rotary Club, supported by the Denman Apex Club, other community groups and the residents of Denman and district. Up until October 2016, when Merton Living became a public company limited by guarantee, the organisation was known as Denman & District Retirement Centre Association Incorporated.

Merton Court was opened in 1982 as a 14-bed hostel with 9 resident rooms on land owned by Hunter New England Local Health District. Money to build Merton Court was obtained from public fund raising, a Commonwealth grant and assistance from Muswellbrook Shire Council. In 1997 the Rose Wing was added to the Hostel allowing for the inclusion of dementia residents.

In 1997 Merton Court increased its bed numbers to 17, commenced investigation into independent living units in a village environment and then achieved approval to provide 5 Home Care Packages in 2000 under the name Denman Community Aged Care Package Service.

In February 2001, construction commenced on six 2 bedroom units, and the official opening of Merton Village was held on 30 November 2002. The Village was opened by Neville Aurisch and Nanette Wynn. In September 2004, Merton Village grew to 12 units and a community hall.

In 2007 a further 2 rooms were added to Merton Court, taking room numbers to 17 enabling each resident to have their own room and ensuite.

The purchase of the Denman Library building in 2008, saw administrative and home care staff move to Ogilvie Street from Merton Court.

In September 2009, Merton Village completed an additional 12 units, and another four units were completed the following year, with entry now from Ogilvie Street. Also, in 2009 land was purchased in Turtle Street. Plans were developed to build 20 independent living units, along with two activity buildings – one in a shed style, and the other a large hall for village functions. The units were built to meet demand from 2013 to 2018.

From 27 February 2017, home care packages were assigned to consumers rather than providers, resulting in the growth of our home care service, and a change of name to Merton Home Care to strengthen the 'Merton brand'. Today, Merton Home Care maintains approximately 24 home care package consumers, along with six private clients.

Tied to the history of Merton Court have been the activities of the Ladies Auxiliary who have raised extra funds for Merton Court and have been invaluable in assisting staff with resident activities. The auxiliary closed in July 2019.

In November 2019, Merton Court commenced providing respite care and became an NDIS Provider on 1 December 2020, with a registration group number 115 – 'assistance with daily life tasks in a group or shared living arrangement' to NDIS participants residing in residential aged care.

Additional land parcels purchased over the years include 87-89 Virginia Street, and 14A Turtle Street for future development. In 2022, we purchased 79 Virginia Street, and in 2023, we purchased 85 Virginia Street, as part of our land acquisition strategy.

In February 2022, our new fundraising group was formed. They are our Friends of Merton Living and have done a magnificent job in such a short time in raising funds for the benefit of Merton Court residents and Merton Home Care consumers.

The community of Denman has always supported the Company and the Company in turn has a commitment to ensuring that it supports the local community through buying locally and employing local people where possible.

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\*Please note that a full copy of the audited financial report is available on request.

## ABOUT US

Merton Living is a non-profit incorporated organisation that provides:

- Home Care Packages (HCPs)
- A 17 bed Residential Care facility including respite and NDIS.
- A 46 unit Retirement Village

Services are available to consumers in Denman and the surrounding region.

Consumers are partners with Merton Living in pursuing the delivery of high-quality care and services that meet their needs throughout their time with us.

Our target group is older people assessed as eligible by My Aged Care (through a Regional Assessment Service (RAS) or an Aged Care Assessment Team (ACAT)) for the services we provide.

In working to achieve our vision and objectives Merton Living remain aware of the Aged Care Sector Statement of Principles and its guiding themes of:

- Consumer choice is at the centre of quality aged care
- Support for informal carers remains a major part of aged care delivery
- The provision of formal aged care is contestable, innovative and responsive
- The system is both affordable for all and sustainable

Merton Living is incorporated as a Company Limited by Guarantee. Merton Living is managed by a Board of Management comprising at least 4 Directors in the following roles:

- Chairperson
- Secretary
- Treasurer
- Board member – at least one with clinical care experience

The Board of Management provides strategic direction to and monitors the operations of Merton Living.

The CEO implements the directions and decisions of the Board of Management by ensuring day to day operations of the service are managed in accordance with the policies and procedures.

A constitution underpins all of Merton Living's operations and services and specifies the legal framework in which Merton Living operates.

Merton Living is an Approved Provider under the Aged Care Act 1997.

Approved providers have an ongoing responsibility to ensure they are ready and able to provide legislatively compliant, high quality and safe care services at all times.



*Figure 1 We will remember them*



*Figure 2 It's time for the Great Race!*



*Figure 3 Croquet on the Village lawn*



*Figure 4 So lovely to go to the cafe*



*Figure 5 A cuppa in the countryside*



*Figure 6 Music therapy - singalong*

## OUR PEOPLE

### Board members/Trustees

Name	Position	Dates acted (if not for whole year)
Paul Banks	Chairperson	Resigned 17 November 2022
Wendy Hordern	Chairperson	Appointed 17 November 2022
Sam Nugent	Vice Chairperson	
Brett Leaver	Treasurer	
Fiona Hordern	Secretary	
Julie Power	Public Officer	
Tracey Lawler	Director	
Kathleen Oldman	Director	
Jay Shepherdson	Director	
John Sunderland	Director	

### Employees

Name	Position	Dates acted (if not for whole year)
Shani Mitchell	General Manager	
Linda Curry	Finance/Village Manager	
Vanessa Roberts	Administration Assistant	
Kim Shackleton	Administration Assistant	
Kate Le Brock	Registered Nurse	From 14 April 2022 to 30 December 2022
Annette Watterson	Registered Nurse	
Jazmin Gothard	Registered Nurse – new grad	From 20 February 2023 to 06 June 2023
Susan Morris	Registered Nurse	From 20 February 2023
Joanne Chapman	Care Supervisor	
Meaghan Feringa	Care Supervisor	
Brooke Pritchard	Quality Officer	
Rebecca Logue	Home Care Co- ordinator	Appointed 26 November 2021
John Sercombe	Maintenance Team Leader	To 04 July 2023
Wayne Brown	Maintenance Team Leader	From 08 May 2023
Keith Murray	Maintenance	To 30 December 2022
Hasan Papp	Maintenance/garden trainee	From 06 December 2021 to 30 May 2023
Ian Simpson	Gardens	From 28 September 2022
Emori Rairaillevu	Lawns & gardens	From 19 June 2023



Averil Muirhead	Senior Carer	
Emma Davies	Senior Carer	
Charmaine Gill	Activities Officer	
Kathy Ayre	Personal Carer	From 13 June 2023
Janet Bath	Personal Carer	
Courtney Brown	Personal Carer Trainee	
Chantelle Collison	Personal Carer Trainee	
Loretta Cruickshanks	Personal Carer	
Anne Daniel	Personal Carer	
Nicole Ebzery	Personal Carer	
Terry Garland	Personal Carer	
Karen Givney	Personal Carer	
Kelsey Hill	Personal Carer	From 06 January 2023
Miroslava Hughes-Zelko	Personal Carer	
Zoe Kirkland	Personal Carer trainee	From 03 January 2023
Patricia Miller	Personal Carer	
Melissa O'Hara	Personal Carer	From 28 November 2022
Tanika Page	Personal Carer	From 19 May 2022
Ildy Papp	Cleaner/Personal Carer	
Debbie Pickworth	Personal Carer	
Riyadh Samways	Personal Carer	
Jenny Thompson	Personal Carer	
Emily Tracy	Personal Carer	
Cameron Usher	Personal Carer trainee	From 31 May 2023
Wendy Fung	Cleaner	
Annah Dellosa	Kitchen	From 26 July 2022
Audrey Golledge	Kitchen	
Wendy Henderson	Kitchen	
Fe O'Hara	Kitchen	
Debra Graham	Personal Carer	From 30 May 2022 to 30 January 2023
Melissa Mate	Personal Carer	To 26 March 2023
Corrin Vince	Personal Carer	To May 2023

## Volunteers

Name	Position	Dates acted (if not for whole year)
Kim Johnson	Kitchen/activities	
Margaret Hoffman	Kitchen/activities	
Bridget Dearnley	Activities	
Lorraine Miller	Activities	
Friends of Merton Living	Fundraisers extraordinaire	



Figure 7 Friends at the town market day



Figure 9 Presentation from the Friends Chair



Figure 8 JacknJill seats from the Mens Shed

## OUR SUPPORTERS

### Lunch for Merton Court and Merton Home Care with our Friends



### Friends of Merton Living

## Intergenerational activities



Denman Children's Centre and St Joseph's Primary School Denman

Annual visit to see the foals at Godolphin



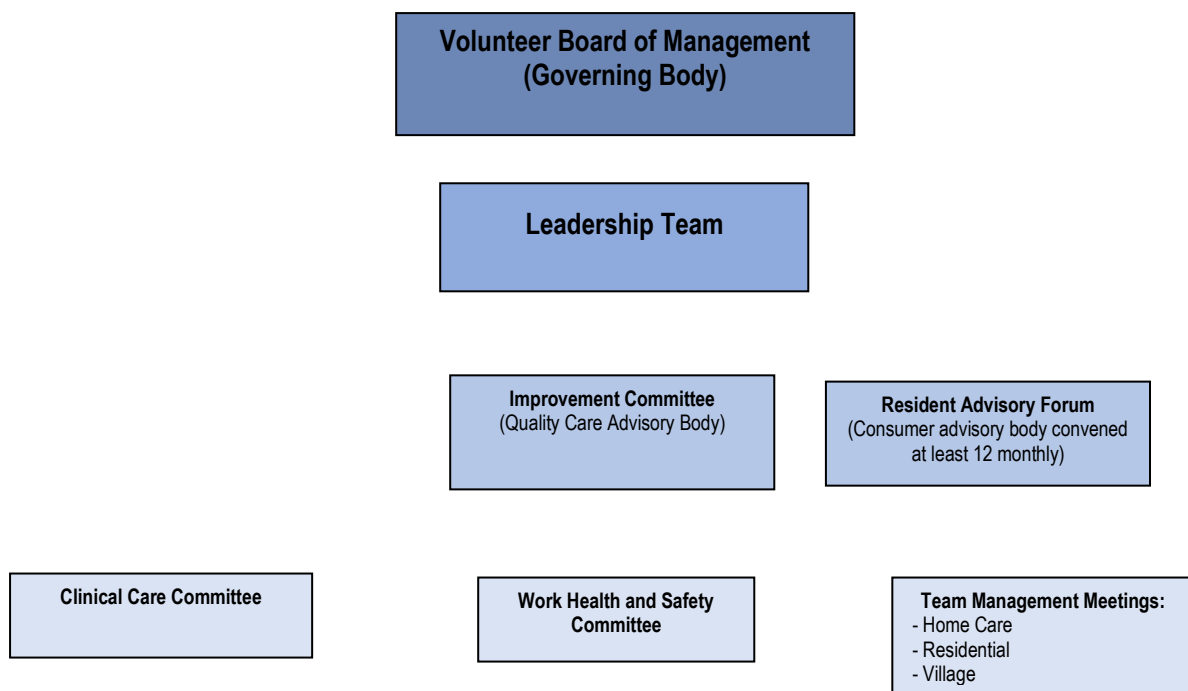
Godolphin Denman

**SECTION 2****GOVERNANCE****STRUCTURE & MANAGEMENT**

Merton Living is registered with the Australian Charities and Not-for-profits Commission (ACNC).

The organisation's corporate governance responsibilities are made up of financial governance, clinical governance, risk governance and other governance (e.g. human resources and legal). The CEO is responsible for managing the governance systems and ensuring appropriate reporting to the Board.

The Merton Living Board of Management is accountable for the provision of safe and quality care and services.



Clinical Governance is the set of relationships and responsibilities established by Merton Living between its governing body, executive, clinicians, consumers and other stakeholders to ensure good clinical outcomes.

Clinical care quality and safety is of paramount importance in Merton Living. The key committee for clinical care discussion and improvement is the Clinical Care Committee.

Merton Living is committed to enabling the reporting of wrongdoing within the organisation and supports this through the promotion of a workplace free of unacceptable behaviour and serious misconduct. We are committed to addressing and investigating reported misconduct and rectifying proven wrongdoing.

Merton Living maintains an Improvement Plan that details all significant improvements in its operations and a Strategic Plan covering major longer-term directions and changes.

## CHAIRPERSON'S REPORT



Wendy Hordern

It is with pleasure that I present my first report to the Residents, staff and Board of Merton Living.

This certainly has been a year of significant challenges and great opportunities that Merton Living has again experienced successfully.

We have had several staff changes this year, we welcome all new staff who have commenced with us and very much look forward to a long working relationship. To all staff who have either retired or moved to other fields and areas we wish you the best in the future and thank you for your time with Merton Living. We have also welcomed new residents to the Village, Home Care and Merton Court and we have farewelled others – we send condolences to carers, friends and families who have lost loved ones over this time.

The changes that are now being acted on as result of the handing down of the Royal Commission into Aged Care cannot be underestimated – these include the introduction of 24/7 Registered Nurses in Aged Care Facilities, Star ratings, increased monitoring and responsibilities for Directors, increased care and financial reporting requirements to name but a few. These changes have all put extra work on staff and Board members this year. The staff have navigated these times with extraordinary professionalism and are to be commended for their commitment in ensuring these significant changes occur as seamlessly as possible.

Merton Court also had accreditation in February 2023 and emerged with excellent results, gaining full accreditation to 2026. Some of the highlights being comments on what a home like environment is offered to residents and the caring nature of the staff. There were no recommendations which is reflective of the high level of care and commitment and strong governance in place at Merton Living.

Of course, we all struggled with the ramifications of COVID not least of which was a complete lockdown of Merton Court following Christmas which was devastating for residents and their families and very challenging for staff, we would like to thank the staff for their ongoing commitment to keeping our residents, other staff and carers safe during those times and acknowledge in the increase in workload over lockdown and full PPE times. Thanks also to all the Merton residents for keeping safe during that challenging period.

The Board had the opportunity to participate in a facilitated Strategic Workshop earlier in the year which helped set the direction for Merton Living, the outcomes were:

- prioritisation of increasing our presence in the Home Care field,
- making our great model of Village, Home Care participants and residential aged care more known and accessible to the community,
- planning for the re-development of Merton Court to a modern purpose-built Aged Care Facility environment.

We look forward to consulting with the Merton Living and wider community in relation to moving forward on these strategies.

We all participated in and enjoyed the successful 40th Anniversary celebrations which involved the whole community with a fun day and evening dinner function – many of our previous staff, residents and Directors attended and had a great time – a wonderful event certainly worth celebrating! Very exciting times to come over the next 40 years!

We would particularly like to acknowledge the great work of Friends of Merton Living and their amazing fundraising and supportive activities, all your efforts contribute to and makes life so much more comfortable and safer for our residents and our staff. I would also like to thank our other volunteers for their valuable contributions- THANKYOU!

Thanks must go Shani and the Management team for steering us through this time, this is itself worthy of note as there have been significant changes to the Management team this year.

Lastly, I would like to thank all the wonderful Board members for their contribution to continuously improving Merton Living – an amazing group of very committed and caring people. On a personal note, I would like to also thank them and Shani and of course my husband John for their support of me both as new Board member and Chair, very much appreciated.

Wendy Hordern November 2023.



## CEO'S REPORT



Shani Mitchell

2022/2023 has been a year of reduced newsletters from me with Winter 2022 and Summer early 2023 completed. That is my way of saying it has been yet another extraordinarily busy year, and I took two months leave in the midst of all the hecticness.

The SDAP project with Aged Care Management Australia (ACMA) and their partners, was completed at the end of May 2023. The project commenced in October 2022 with some gap analysis of our funded programmes, Merton Court Hostel and Merton Home Care. This was a valuable exercise ahead of the re-accreditation assessment visit in February 2023 for Merton Court Hostel which was successful. Next was the Strategic Planning aspect of the project, financial analysis, and a concept plan for a potential new Merton Court. I must say we got a shock with the size of the footprint we should be looking at for the rebuild the facility and allow for growth to 30 beds. This has led to a rethink in site location, which we continue to investigate.

In the second half of 2022 we increased our registered nurse coverage to five days per week, during the day, which was a great boost to our service to have this level of clinical expertise on board. However, care minutes requirements and 24/7 registered nurse coverage mandates were looming from 1 July 2023. Letters were written to the new government ministers and local members of parliament to plead the case for small rural providers such as ours. This resulted in exemptions being granted and additional funding offered to enable Merton Court, and facilities like ours, to continue to operate. We are grateful to have RNs Annette and Susan as our dedicated mainstays to oversee and provide the clinical care to our residents. We just need a few more just like them!

Boxing Day 2022, and COVID-19 found us for the second time via a medical waiting room. This time we had to call the cavalry in surge workforce to help us get through it. Denman Pharmacy were brilliant in assisting in the provision of the anti-viral medication to our residents. They continue to support the residents in keeping them up to date with their booster vaccinations. But, we approach Christmas 2023 with trepidation.

Government continues to introduce aged care reforms at a rapid and unrelenting pace that will continue for another 12 months at least with a new Aged Care Act coming in from 1 July 2024. The number of quality indicators for mandatory quarterly reporting has doubled, including two resident surveys; quarterly financial reporting on top of annual financial reporting; provider operations reporting; registered nurse coverage reporting; serious incident response reporting introduced to home care; decreased reporting time for key personnel change; many increased checks to be completed on employing anyone, let alone key personnel including new codes of conduct; two new advisory bodies to report to the Board coming soon, not to mention a new residential care funding system. That's not all, but I think you get the picture!

In March we were grateful to government for providing grant funding to introduce a new electronic medication management system at Merton Court. This has been embraced well by our staff, and once again, support from Denman Pharmacy very much aided the successful implementation and ongoing use. Thanks to our Senior Carers and pharmacists for assisting our GPs to learn the new system, they have gone above and beyond.

We had other small grant wins which enabled the purchase of more IT equipment to assist in telehealth provision and WiFi for our Village halls, and the grant to hold our 40<sup>th</sup> anniversary fundraiser in

November 2022. Fortunately we were blessed with great weather and community participation, with events during the day and dinner at night.

One grant we missed out on was for a new vehicle for home care, and so, we had to put our hands in our own pocket to purchase a Subaru, and our Board continue to look into our vehicle needs for the future growth of home care, and the demand for transport services. Home Care was identified in our new Strategic Plan as a key area for attention, and opportunities. However, the merging of the various home care programs has been delayed again to 1 July 2025. We have much work to do in this space to improve our systems and financial oversight in this space.

Home Care scheduling software (Turnpoint) has been introduced which will integrate with the new aged care financial software system. Staff have embraced Turnpoint and we look forward to using this program to its full potential in the coming months. We especially are looking forward to retiring our current home care software. We continue to utilise ACMA to assist in the home care service to resolve issues in the current software system, and provide education to our team to improve our own processes.

In the Village our Asset Management Plan was finally completed by 4 Links who helped us with this not insignificant task, and it was signed off by our auditors earlier this year. As prefaced last report, further regulation is being introduced to the retirement village space.

A couple of changes in our senior staffing ranks this year with our Maintenance team leader and village manager both flagging their retirement and intention to travel around the country. Our whole maintenance team has changed in the last 12 months in fact. We thank both John and Linda for their service to Merton Living and our senior community. The new team are going very well, with lots of compliments from our Village residents and Extra Mile nominations.

Meanwhile, our village residents continue to provide a warm welcome to new residents and a wonderful social network and community within the Village, not to mention the promotion to the broader community of our Merton Village by our unofficial social media team.

A wonderful new initiative born out of the Village, but inclusive to the whole community was the introduction of the Friends of Merton Living fundraising group for Merton Court and Merton Home Care. This group have raised well over \$20,000 in their first year of operation, and made many purchases to improve the quality of life and experience of our residents and clients. The purchases range from feel good experiences to medical equipment to kitchen equipment in order to enable the residents to have the best experience possible whilst receiving care and services. We can't thank our Friends enough for their kindness and hard work! The Friends have raised funds by making arts and crafts, baked goods, and of course selling raffle tickets. They have participated in community events and raised the profile not only of their group, but also Merton Living in the most positive fashion.

It has been quite a big year from a Board perspective as well. They were involved in meetings with ACMA and the Strategic Planning process, participating in education sessions to ensure they understood the responsibilities of being a director of an aged care organisation, and be on top of the aged care reforms, and how they impact on each service as well as the organisation as a whole. At the last AGM our Chairperson Paul Banks stepped down from the Board, and Wendy Hordern stepped up to the plate and took on that position. We thank Paul for his service to Merton Living and his support over the years. We are lucky to have Wendy join us and bring her wealth of health services experience to our Board. It is now also a mandatory requirement to have a Board member with clinical care experience.

Aged care provision is not getting any easier and I am most grateful to be supported by such a dedicated team of professionals who care so deeply in providing the highest quality care and services to our elder community.

Thank you to our Board, our staff, volunteers, our new Friends of Merton Living, and all the regular contractors who provide support and services for the benefit of our elder and disability community. Thanks also to all of our wonderful Partners in Care!

Shani Mitchell, General Manager

**Here are some statistics from our services:****Home Care**

Number of Packages in the year: 29

Number of paid care days: 7616

Number of new Packages during the year: 5

Number of Packages ceasing during the year and reasons: 6

2 deceased, 4 transferred to permanent care

Number of new brokered clients: 0

Number of new private clients: 0

Opening package numbers 30/6/2022

Closing package numbers 30/6/2023

Level 1: 3

2

Level 2: 15

11

Level 3: 4

4

Level 4: 2

5

Unspent funds 30/6/2022: 295,730

Unspent funds 30/6/2023: 263,265

Total Result for the Year: 132,606 profit

153,558 profit

**Residential care**

Key performance indicators for residential care with comparison to previous year including:

	2021/2022	2022/2023
Number of bed days available:	6205	6205
Number of occupied bed days:	5833	6055
Bed occupancy rate:	94%	98%
Admissions:	4	5
Deaths:	5	3
Transfers:	0	1
Respite:	3	3
Total result for the year:	304,772 profit	263,865 profit
Supported resident ratio:	56.25%	52.94%

**Village**

Number of vacant units in the year	1	5
Number of new residents during the year	11	4
Number of residents leaving during the year	9	7

## OUR OBJECTIVES AND ACTIVITIES

The short-term objectives of the company are to:

- Provide aged care and community services to more people in need; and
- Continue to develop best practice care.

The long-term objectives of the company are to:

- Provide a full range of services to people of all ages and abilities; and
- To maintain financial resources needed to achieve its mission.

To achieve these objectives the company has adopted the following strategies:

- Refocusing the organisation towards Consumer Directed Care Principles;
- Communicating with people at all levels of the organisation;
- Maintaining sustainable pricing structures for resident contributions; and
- Reinforcing the Company's vision, mission and values to all stakeholders.

**SECTION 3****OUR FINANCES****AUDITOR'S REPORT****StewartBrown**

Chartered Accountants

**Opinion**

We have audited the financial report of Merton Living Limited which comprises the statement of financial position as at 30 June 2023, the statement of profit or loss and other comprehensive income, the statement of changes in funds and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the Directors' Declaration.

In our opinion, the accompanying financial report of Merton Living Limited is in accordance with the Australian Charities and Not-for-profits Commission Act 2012, including:

- a) giving a true and fair view of the company's financial position as at 30 June 2023 and of its financial performance for the year then ended, and
- b) complying with Australian Accounting Standards - Simplified Disclosures and the Australian Charities and Not-for-profits Commission Regulations 2022.

**Basis for Opinion**

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibility for the Audit of the Financial Report* section of our report. We are independent of the company in accordance with the auditor independence requirements of the *Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's APES 110 *Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We confirm that the independence declaration required by the *Australian Charities and Not-for-profits Commission Act 2012*, which has been given to the Directors of the company, would be in the same terms if given to the Directors as at the time of this auditor's report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Auditor's opinion**

Pursuant to the requirements of Section 24(1) of the *Charitable Fundraising Act 1991* we report that, in our opinion:

- a) the financial report gives a true and fair view of the financial result of fundraising appeal activities for the financial year ended 30 June 2023;
- b) the financial report has been properly drawn up, and the associated records have been properly kept for the period 1 July 2022 to 30 June 2023, in accordance with the *Charitable Fundraising Act 1991* and Regulations;
- c) money received as a result of fundraising appeal activities conducted during the period 1 July 2022 to 30 June 2023 has been properly accounted for and applied in accordance with the *Charitable Fundraising Act 1991* and Regulations; and
- d) at the date of this report there are reasonable grounds to believe that company will be able to pay its debts as and when they become due and payable.

StewartBrown

Chartered Accounts

SJ HutcheonPartner

**FINANCIAL STATEMENTS****MERTON LIVING LIMITED****ABN 65 441 192 585****STATEMENT OF FINANCIAL POSITION AS AT****30 JUNE 2022**

	<b>2023</b>	<b>2022</b>
<b>ASSETS</b>	<b>\$</b>	<b>\$</b>
Cash and cash equivalents	2,779,196	4,358,465
Trade and other receivables	84,672	86,976
Financial assets	3,649,198	2,905,429
Investment property	970,952	970,952
Property, plant and equipment	8,989,854	8,825,220
Intangible assets	23,997	24,778
<b>TOTAL ASSETS</b>	<b>16,497,869</b>	<b>17,171,820</b>
<b>LIABILITIES</b>		
Trade and other payables	860,159	1,413,548
Refundable loans expected to be paid within 12 months	1,279,456	1,632,338
Provisions expected to be paid within 12 months	158,596	121,212
Refundable loans expected to be paid after 12 months	9,250,145	9,505,734
Provisions expected to be paid after 12 months	1,009,072	965,692
<b>TOTAL LIABILITIES</b>	<b>12,557,428</b>	<b>13,638,524</b>
<b>NET ASSETS</b>	<b>3,940,441</b>	<b>3,533,296</b>
<b>FUNDS</b>		
Accumulated funds	3,872,305	3,465,160
Reserves	68,136	68,136
<b>TOTAL FUNDS</b>	<b>3,940,441</b>	<b>3,533,296</b>

**MERTON LIVING LIMITED**  
**STATEMENT OF PROFIT OR LOSS AND OTHER COMPREHENSIVE INCOME**  
**FOR THE YEAR ENDED 30 JUNE 2022**

	<b>2023</b>	<b>2022</b>
	<b>\$</b>	<b>\$</b>
<b>REVENUE</b>	3,690,280	3,322,926
<b>Other income</b>	86,500	118,658
	<b>3,776,780</b>	<b>3,441,584</b>
<b>Expenses</b>		
Activities expenses	(24,706)	(20,287)
Administration	(283,816)	(193,544)
Capital gains provision	-	(421,225)
Cleaning expenses	(31,911)	(45,860)
Depreciation and amortisation	(385,226)	(380,131)
Finance costs	(41,084)	(21,352)
Fair value loss on financial assets	(84,446)	(460,123)
Insurance	(112,927)	(97,555)
Rates and taxes	(70,738)	(66,652)
Repairs and maintenance expenses	(102,237)	(94,354)
Resident and client expenses	(268,129)	(265,078)
Salaries and employee benefits	(1,900,962)	(1,745,076)
Other expenses	(63,453)	(100,492)
	<b>(3,369,635)</b>	<b>(3,911,729)</b>
<b>Surplus (deficit) before income tax</b>	407,145	(470,145)
Income tax expense	-	-
<b>Surplus (deficit) for the year</b>	407,145	(470,145)
<b>Other comprehensive income</b>	-	-
<b>Total comprehensive income (loss) for the year</b>	<b>407,145</b>	<b>(470,145)</b>

## HOW YOU CAN HELP

**Become a member**

**Volunteer your time**

**Make a donation**

**Leave a bequest**

**Support an event or fundraising activity**

**Become a corporate partner**

## LOOKING TO THE FUTURE

Further investigation into finding a suitable site to build a new residential aged care facility to replace our ageing lady Merton Court. Applying for capital grants to make rebuilding possible.

To build our capacity to expand our Merton Home Care service and be ready for the new Support at Home program coming in 1 July 2025.

Marketing and promoting our services professionally and consistently to ensure Merton Living is the service provider of choice in our immediate and broader community to enable future growth and ongoing viability.

Undergoing continuous improvement in all aspects of our services and Merton Living as a whole.





1982 – 2022  
MERTON COURT  
COMMEMORATING  
40 YEARS OF CARE

**MERTON COURT**  
WAS OFFICIALLY OPENED BY  
**F.L. O'KEEFE A.M. M.H.R.**  
FEDERAL MEMBER FOR PATERSON  
ON 27<sup>TH</sup> NOVEMBER 1982

THIS BUILDING WAS MADE POSSIBLE BY  
THE GENEROUS FINANCIAL SUPPORT  
OF  
THE COMMONWEALTH GOVERNMENT  
THE COUNCIL OF THE SHIRE OF MUSWELBROOK  
AND THE CITIZENS OF DENMAN AND DISTRICT

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